

TERMS & CONDITIONS

Guarantee Policy

- All reservations must be guaranteed with a valid credit card at the time of booking.

Cancellation/ Prepayment Policy

- Cancellation and prepayment policies vary according to apartment type. Please check the apartment conditions when selecting your apartment.

Non Refundable rates are charged upon reservation and are non refundable even you modify or cancel your reservation.

Policy, Terms & Conditions

- Check in time: 2 pm
Check out time: 12 pm
- All rates are subject to availability and change.
- Guests are required to show a valid photo identification; passport, id card... and a credit card upon check-in. If the reservation is guaranteed by a company card or by a third party card, a credit card authorisation form should be sent to hotel before arrival.
- Please note that all Special Requests cannot be guaranteed and are subject to availability. Additional charges may apply.
- During the online booking process, please make your request for any extra bed/crib and your check-in time in the "Special Requests" box provided. We recommend calling the hotel prior to your arrival to guarantee your request. You can find the hotel's contact information in your confirmation email.
- Extra beds and rollaway beds are dependent on the room you choose, please check the individual room capacity for more details. Please Note: Extra Beds are available at an extra cost of €25/person. Children aged 0-2 years, sharing the same room and bed with their parents stay free in their parents' room. Crib is free of charge.
- Airport transfer services are available for additional fees
- Smoking and non smoking rooms are available.
- Late check out due to availability.

- Parking; Public parking is possible at a location nearby and charges are applicable.
- No pets allowed.
- Please note, this hotel does not accept American Express as a form of payment. Mastercard and Visa Credit cards are accepted. Please contact the hotel for alternative payment options.
- Additional fees are not calculated automatically in the total cost and will have to be paid for separately during your stay.
- A Security deposit is required upon arrival for extras plus an amount to cover incidentals. The amount will be held from the credit card at check-in. The authorisation will hold the funds until check-out, at which time the amount actually incurred during the stay will be charged. Once guest departs if no harms-damages would be given to apartment and all clear has been determined, security deposit hold will be released.
- The Rates are inclusive of electricity, water, wireless internet.
- For all the rates above, the VAT is inclusive of the prices. The VAT rate is 8%.
- All bookings are subject to terms and conditions of a tenancy agreement.
- Please Note: The photos above are representative of the room categories. Actual rooms may vary from what is shown.
- Wifi is free of charge.

Cheya Hotel & Residences

Fasedis Gayrimenkul Yatırım ve Turizm Sanayi Ticaret Limited Şirketi

Barbaros Bulvarı, Başaran Apt.

No: 77 / 4 Beşiktaş 34353

Istanbul / Türkiye